

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO CABINET

19 MARCH 2019

REPORT OF THE CORPORATE DIRECTOR, SOCIAL SERVICES AND WELLBEING

INTEGRATED COMMUNITY SERVICES - SECTION 33 AGREEMENT

1. Purpose of Report.

1.1 The purpose of this report is to update Cabinet on the progress in the implementation of the business case approved in May 2014 to deliver integrated intermediate care services at an optimal scale and seek approval:

- to enter into a renewal Section 33 of the National Health Service (Wales) Act 2006 Agreement provision of adult and older people (intermediate care) services between with Abertawe Bro Morgannwg University NHS Trust (ABMU HB) for 2018/2019; and
- delegate authority to the Corporate Director for Social Services and Wellbeing, in consultation with the Section 151 Officer and Head of Legal and Regulatory Services, to negotiate and enter into a formal partnership agreement for the provision of adult and older people (intermediate care) services between Bridgend County Borough Council (BCBC) and Cwm Taf University Health Board (Cwm Taf HB) following the health board boundary change in April 2019.

2. Connection to Corporate Improvement Objectives/Other Corporate Priorities

2.1 This report assists in the achievement of the following corporate priorities:-

- **Supporting a successful economy** – taking steps to make the county a good place to do business, for people to live, work, study and visit, and to ensure that our schools are focused on raising the skills, qualifications and ambitions of all people in the county.
- **Helping people to be more self-reliant** – taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
- **Smarter use of resources** – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council's priorities.

3. Background.

- 3.1 In September 2013 the Western Bay Health and Social Care Programme set out a joint commitment to work together to integrate and improve the planning and delivery of community services for older people, *Delivering Improved Community Services*. The commitment was a whole systems approach to addressing the challenges of the issues presented by an ageing population. It stated clearly the first phase of integration would focus on intermediate care services which in turn would act as a catalyst for change across the rest of the system. A detailed business case, *'Delivering Improved Community Services – Business Case for Intermediate Tier Services'* was developed.
- 3.2 The crux of the *Delivering Improved Community Services* and the subsequent business case was; to achieve sustainable health and social services for frail or older people, we need to provide better assessment, care and support at lower cost; something that is impossible were we to be tied to traditional, silo-type forms of both health and social care delivery.
- 3.3 As a consequence of the business case, investment was made in an optimal intermediate care service model. The optimal model comprised 3 elements:
- Common Access Point - an integrated common access point that consists of a multi-disciplinary team who are able to effectively triage callers and direct them to the most appropriate outcome: urgent clinical response, reablement, long term community network service, specialist mental health service or a third sector or community solution (e.g. housing);
 - Rapid Response - the rapid response service provide a rapid clinical response (doctor, nurse and/or therapist) for people who require immediate assessment, diagnosis and sometimes treatment who would otherwise be admitted to hospital. Clinical response is within 4 hours of referral;
 - Reablement – therapy led reablement helps people to retain or regain skills that they may have lost, due to hospital admission or illness, with the objective of minimising the need for ongoing domiciliary care and support.
- 3.5 The business case attracted an investment through the Intermediate Care Fund. In its commitment to the Business Case, Cabinet endorsed a recommendation to 'approve in principle the establishment of an arrangement to pool resources with partners in the Western Bay Programme, subject to formal agreement in accordance with Section 33 of the National Health Service (Wales) Act 2006 by April 2015'.
- 3.6 On 6th October 2015 Cabinet approved entering into a partnership agreement in accordance with Section 33 of the National Health Service (Wales) Act 2006 with ABMU HB for the provision of intermediate care services for Adult and Older People's Services.

4. Current Situation/Proposal

- 4.1 In approving the Business Case for Intermediate Tier Services there was approval to establish a formal pooled fund in accordance with Section 33 of

the National Health Service (Wales) Act 2006. That agreement took effect from 1st October 2015 and expired on the 31st March 2018. The parties continued to provide the service under the governance of the Joint Partnership Board as if the provisions of the original Section 33 Agreement were still in force while the parties agreed the terms of the revised agreement.

- 4.2 In December 2017 the Welsh Government opened a consultation on the proposal to move healthcare services for people living in the Bridgend County Borough area to Cwm Taf HB from ABMU HB, moving the health board boundary accordingly. This has impacted on the negotiation of revising the original Section 33 agreement.
- 4.3 Agreement has now been reached with ABMU HB on the terms of the renewed Section 33 Agreement. Subject to Cabinet's approval that agreement will take effect from 1st April 2018 up to the health boundary change on 1st April 2019.
- 4.4 During the transition arrangements for the health board boundary change Cwm Taf HB have signalled a commitment to continue to work in partnership to deliver intermediate care services for Adult and Older People's Services. Negotiation in terms of the content and structure of this agreement are currently underway with the aim of entering into a formal partnership agreement to take effect from 1st April 2019. Since the original Section 33 Agreement with ABMU HB was completed the number of services provided on an integrated footing has grown and therefore this needs to be reflected in any future agreement; it will also be timely to consider including the community networks. These integrated services are intended to form part of the revised partnership agreement with Cwm Taf HB.

5. Effect upon Policy Framework and Procedure Rules.

- 5.1 There is no impact on the policy framework and procedure rules.

6 Equality Impact Assessment

- 6.1 This report is procedural. There are no negative impacts on any of the equality groups as a result of this report.

7. Well-being of Future Generations (Wales) Act 2015 Implications

- 7.1 The implementation of the duties and responsibilities under the Social Services and Wellbeing (Wales) Act 2014 (SSWBA) supports the promotion of two of the seven goals of the Well-Being of Future Generations (Wales) Act 2015 within the County Borough of Bridgend. By promoting an environment that maximises people's physical and mental well-being and by supporting children, young people, adults and their carers and families to fulfil their potential no matter what their circumstances, the wellbeing goals of a healthier and more equal Bridgend and Wales are supported.
- 7.2 The Well-being of Future Generations (Wales) Act 2015 provides the basis for driving a different kind of public service in Wales, with five ways of working to guide how the Authority should work to deliver wellbeing outcomes for people.

The following is a summary to show how the five ways of working to achieve the well-being goals have been considered in this report:

- Long Term – Social Services is demand led and the SSWBA focusses on sustainable prevention and wellbeing outcomes for the future. There is a requirement to meet the needs of people in the longer term and, because of rising demographics and increasing complexity, integrated community services continues to be a priority.
- Prevention – approaches adopted by the Directorate in line with the SSWBA, for example, the provision of information, advice and assistance to enable people to remain independent for as long as possible are an essential element of integrated community services. This will ensure that need is anticipated and resources can be more effectively directed to better manage demand.
- Integration – the implementation of the SSWBA requires local authorities to work with partners, particularly the NHS and the Police, to ensure care and support for people and support for carers is provided. The report evidences that work between BCBC and the health board(s) will continue thereby enabling people to remain linked to their communities.
- Collaboration – the strategic planning and local delivery of integrated support and services are developed and agreed at a regional basis in order to provide the best possible intervention to people. Integrated community services are an excellent example of joint working and collaborative arrangements.
- Involvement – the key stakeholders are the people who use social care. There is considerable engagement including surveys, stakeholder meetings, feedback forms and the complaints process. The provision of accessible information and advice helps to ensure that the voice of adults, children and young people is heard.

8. Financial Implications

- 8.1 There are no financial implications contained within this report. However, it should be noted that integrated care funding (ICF) is used to partly fund these services.

9. Recommendation

- 9.1 Cabinet is asked to:

- approve entering into a renewal Section 33 of the National Health Service (Wales) Act 2006 Agreement with ABMU HB for the provision of adult and older people (intermediate care) services for 2018/2019; and
- delegate authority to the Corporate Director for Social Services and Wellbeing, in consultation with the Section 151 Officer and Head of Legal and Regulatory Services, to negotiate and enter into a formal agreement for the provision of adult and older people (intermediate care) services with Cwm Taf HB in accordance with paragraph 4.4 above.

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11. Background documents:
None